

Sedex Members Ethical Trade Audit Report





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Sedex Company Reference: (only available on System)		ZC: 5000007336		Sedex Site Reference: (only available on Sedex System)			ZS: 100	00007648		
Business name (Company name	∋):	Fresh Prod	uce							
Site name:		Fresh Prod	uce							
Site address: (Please include full address)	l	Baghdad Village, Omar Ibn Al-Khattab Association, Badr Center, Buhaira		Country:		Egypt	Egypt			
Site contact and title:	l job	Mohamed	Mohamed Hamdy Quality Manager							
Site phone:		01091448520			Site	e-mail:		mohamed@freshproduce.egypt		
SMETA Audit Pilla	ırs:	∑ Labour Standards	Standards Safet		Health & Denviron Health & Den		nment	Busines	s Ethics	
Date of Audit:		19 July 202	23							
Audit Company Name & Logo: LSQA DEJAMOS HUELLA					Report Owner (payer): Fresh Produce					
				Audit	Con	ducted B	Ву			
Affiliate Audit Company	\boxtimes		Purchaser					Retaile	er	
Brand owner			NGO					Trade	Union	
Multi– stakeholder						Combi	ned Audit (select o	all that appl	у)

If you have any concerns or queries about this SMETA report or the associated SMETA audit, please contact grievance@sedex.com.

To confirm the validity of this report, please visit https://www.sedex.com/audit-verifier/

Audit company: LSQA S. A Report reference: ZAA424565917 Date: 19 July 2023



Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
 - Universal rights covering UNGP
 - Management systems and code implementation,
 - Responsible Recruitment
 - Entitlement to Work & Immigration,
 - Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size):

Auditor Team (s) (please list all including all interviewers):

Lead auditor: Sabry Samir APSCA number: RA21705158

Lead auditor APSCA status: In Good Standing

Team auditor: N/A APSCA number: N/A

Interviewers: Sabry Samir APSCA number: RA21705158

Report writer: Sabry Samir

Report reviewer: Claudia Machado

Date of declaration: 19/7/2023

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.

Summary of Findings

Issue (please click on the issue title to go direct to the appropriate audit results by clause) Note to auditor, please ensure that when issuing		Area of Non-Conformity (Only check box when there is a non- conformity, and only in the box/es where the non-conformity can be found)				Record the number of issues by line*:			Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)
	the audit report, hyperlinks are retained.		Local Law	Additional Elements	Customer Code	NC	Obs	GE	
0A	<u>Universal Rights covering UNGP</u>								None Observed any finding.
ОВ	Management systems and code implementation								None Observed any finding.
1.	Freely chosen Employment								None Observed any finding.
2	Freedom of Association								None Observed any finding.
3	Safety and Hygienic Conditions					2			 It was evident during interview and document review that the health & safety training not delivered in a language that all workers understand. It was during the facility walkthrough that the 1 fire extinguisher on floor.
4	Child Labour								None Observed any finding.
5	Living Wages and Benefits								None Observed any finding.
6	Working Hours								None Observed any finding.
7	<u>Discrimination</u>								None Observed any finding.

8	Regular Employment				None Observed any finding.
8A	Sub-Contracting and Homeworking				N/A
9	Harsh or Inhumane Treatment				None Observed any finding.
10A	Entitlement to Work				None Observed any finding.
10B2	Environment 2-Pillar				None Observed any finding.
10B4	Environment 4–Pillar				N/A, this is a 2 pillar Audit.
10C	Business Ethics				N/A, this is a 2 pillar Audit.

General observations and summary of the site:

- -Full initial audit (2-piller) was conducted by LSQA, by one auditor within one working day and assessed facility against ETI base code and Egyptian Local law requirements on a sampling basis.
- -Auditor entered the facility and was welcomed by the site management, then an opening meeting was held on 19 July 2023 at 09:00 AM to 09:30 Am below.
- -The representatives of the management participating and present in the opening session Mr. Mohamed Hamdy/ Quality Manager After exchanging business cards, the auditors' team conducted an opening meeting on 19 July 2023 at 09:00 till 09:30 with Mr. Mohamed Hamdy/ Quality Manager, Mohamed Ibrahim/H&s manager, Mohamed El Sahrawi/HR manager, Ali Abd El moniem/Production manager, Ahmed Abd El Mohsen/packhouse manager, Ahmed Khaled/Quality manager In the opening meeting, the firm management showed interest in continuous improvement, very cooperative and provided a positive attitude towards the audit.
- The firm management granted permission to conduct a full audit and access to all required, including conducting confidential workers interviews both (individual & group), firm walk through, taking photographs and document review.

The firm was very cooperative towards the audit and the audit findings.

- The auditor performed all processes including health and safety tour, documentation review, interviews with (management/employees/workers). Positive Aspects of the site:
- -All workers said they were satisfied and take all human right.
- -firm provided all tools to save all workers form any risk.
- firm has implemented non-use of child labour policy and procedure in the site.
- -No sign of forced labour or prison labouring was found in the facility during audit.

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- -No evidence of mental/physical coercion identified during the audit.
- firm is paying wages and benefits to all employees in accordance with Egyptian legal requirements.
- -Working hours were in accordance with legal requirements.
- -There was no evidence of discrimination and site published a policy for anti-discrimination.
- -All workers said they were satisfied with their employment at the firm.
- -Firm has implemented environmental policies and procedure.

Overall Site Summary:

- -Fresh Produce located at Baghdad Village, Omar Ibn Al-Khattab Association, Badr Center, Buhaira.
- -The total area is 7000 square meters, and the building area is 1800 square meters, and it consists of 4 buildings:
 - 1. The first building is the production hall, and it has 3 export production lines, the productivity of each line is 20 tons per day, and the refrigerators have 5 refrigeration units and a dock for shipping and receiving
 - 2. The second building is a rest room for workers and dining area
 - 3. Toilets building.
 - 4. Packing material warehouse
- The site is specialized in Sorting, packing and packaging of Beans, Onions, Pumpkins, Sweet Potatoes, Garlic, Dates, Grapes, Pomegranates, Spring onions and Strawberry.
- The youngest worker on site was 18-years-old.
- There is no union or worker representative at this facility.
- The total workforce in the site is 35 workers (20 females and 15 males).
- -- all the work forces are from the neighbourhood villages (100% Egyptians) and there are no migrant workers in the site.
- 10 workers were selected for interview including 05 male and 05 female employees, (06 individuals and 04 workers in one group). Interviews were conducted in the confidential room. Employees' attitude was positive and polite during the audit. In addition, employees showed the favourable attitude towards the facility.
- Workers stated that they were able to make suggestions and grievances to their supervisors and team leaders also have Grievances box in canteen area.
- 10 Records for wages and working hours were taken for 3 months.
- Salaries are paid via Cash for all workers and employees during the first week of each month.
- The facility uses manual record to record worker's working hours.
- Standard hours on site were on average 48 hours/week with 1 day off in every 7-day-period.
- Workers work 6 days a week (Saturday to Thursday) weekly rest day is Friday.
- The normal working hours starting from 08:00 to 16:00 with one hour for lunch break from 12:00 till 13:00.
- Workers 'wages are calculated on monthly basis Legal minimum wages paid to all workers in accordance with local law that is 2700 EGP/Month. Minimum wage applied in the facility for workers 3500 EGP/month.
- As per company policy correct overtime rate is paid in the facility, workers were paid 150% of minimum wage for normal overtime hours.

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After completion of site visit, workers interview and documents review, the closing meeting started on 19 July 2023 at 16:30 pm and corrective action plan report was discussed. A copy of the signed CAPR was left to Eng. Mohamed Hamdy/ Quality Manager, Auditor thanked for good cooperation & behaviour, organization and friendly working environment and left company at 17:00 pm.

*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.



Site Details

Site Details						
A: Company Name:	Fresh Produce					
B: Site name:	Fresh Produce					
C: GPS location: (If available)	GPS Address: Baghdad Village, Omar Ibn Al-Khattab Association, Badr Center, Buhaira	Latitude: 30°39'17.9"E Longitude: 30°38'02.9"N				
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Commercial record:205877 Issue date: 12/4/2023 Expiry date:11/4/2028 TAX card: 751-902-942 Issue date: 2/5/2023 Expiry date: 2/5/2024 Export record:600015805 Issue date: 15/5/2023 Expiry date:11/4/2028					
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Beans, Onions, Pumpkins, Sweet Potatoes, Garlic, Dates, Grapes, Pomegranates, Spring onions and Strawberry					
F: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	20 tons per day, and the refrigeration units and a 2. The second building is a dining area 3. Toilets building. 4. Packing material wareh - The site is specialized in Sorting Beans, Onions, Pumpkins, Sweet Grapes, Pomegranates, Spring - The youngest worker on site w - There is no union or worker rep - The total workforce in the site i males) all the work forces are from the (100% Egyptians) and there are - 10 workers were selected for in 05 female employees, (06 indivigroup). Interviews were conducted	er, Buhaira. eters, and the building area is eists of 4 buildings: roduction hall, and it has 3 the productivity of each line is e refrigerators have 5 dock for shipping and receiving rest room for workers and ouse g, packing and packaging of t Potatoes, Garlic, Dates, onions and Strawberry. vas 18-years-old. resentative at this facility. s 35 workers (20 females and 15 ne neighbourhood villages no migrant workers in the site. nterview including 05 male and duals and 04 workers in one eted in the confidential room. e and polite during the audit. In				

	- Workers stated that they were able to make suggestions and grievances to their supervisors and team leaders also have Grievances box in canteen area 10 Records for wages and working hours were taken for 3 months Salaries are paid via Cash for all workers and employees during the first week of each month The facility uses manual record to record worker's working hours Standard hours on site were on average 48 hours/week with 1 day off in every 7-day-period Workers work 6 days a week (Saturday to Thursday) weekly rest day is Friday The normal working hours starting from 08:00 to 16:00 with one hour for lunch break from 12:00 till 13:00 Workers 'wages are calculated on monthly basis Legal minimum wages paid to all workers in accordance with local law that is 2700 EGP/Month. Minimum wage applied in the facility for workers 3500 EGP/month As per company policy correct overtime rate is paid in the facility, workers were paid 150% of minimum wage for normal overtime hours. F1: Visible structural integrity issues (large cracks) observed? Yes No F2: Please give details: It was evident during the site walk through that there is no visible structural engineer evaluation? Yes No F4: Please give details: It was evident during the facility walkthrough that there is no visible structural engineer evaluation?
G: Site function:	Agent Factory Processing/Manufacturer Finished Product Supplier Grower Homeworker Labour Provider Pack House Primary Producer Service Provider Sub-Contractor
H: Month(s) of peak season: (if applicable)	From July to March
I: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	Sorting, packing and packaging of Beans, Onions, Pumpkins, Sweet Potatoes, Garlic, Dates, Grapes, Pomegranates, Spring onions and Strawberry

Sedex Audit Reference: 2023EGZAA424565917 Sedex Members Ethical Trade Audit Report Version 6.1

J: What form of worker representation / union is there on site?	☐ Union (name) ☐ Worker Committee ☐ Other (specify) ☒ None
K: Is there any night production work at the site?	☐ Yes ☐ No
L: Are there any on site provided worker accommodation buildings e.g. dormitories	Yes No L1: If yes, approx. % of workers in on site accommodation
M: Are there any off site provided worker accommodation buildings	Yes No M1: If yes, approx. % of workers
N: Were all site-provided accommodation buildings included in this audit	Yes No N1: If no, please give details: There is no accommodation/dormitory provided for the workers by the firm.



Audit Parameters							
A: Time in and time out	1 -	me in: 9.00 me out: 17.00		y 3 Time in: N/A y 3 Time out: N/A	A5: Day 3 Time in: N/A A6: Day 3 Time out: N/A		
B: Number of auditor days used:	1 Lead A	Auditor x 1 Auditor	- da	ıy			
C: Audit type:	Period Full Fo	Full Initial Periodic Full Follow-up Partial Follow-Up Partial Other If other, please define:					
D: Was the audit announced?	Announced Semi – announced: Window detail: Unannounced						
E: Was the Sedex SAQ available for review?	Yes No If No, why not						
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	☐ Yes ☐ No If Yes , please capture detail in appropriate audit by clause						
G: Who signed and agreed CAPR (Name and job title)	Mohamed Hamdy/ Quality Manager.						
H: Is further information available (if yes, please contact audit company for details)	☐ Yes ☑ No						
I: Previous audit date:	None						
J: Previous audit type:	None						
K: Were any previous audits reviewed for this audit	☐ Yes ☐ No ☐ N/A						
Audit attandars -		Managara		Morlon Daving			
Audit attendance		Management		Worker Represent	ulives		

Audit attendance	Management	Worker Representatives		
	Senior management	Worker Committee representatives	Union representatives	
A: Present at the opening meeting?	⊠ Yes □ No	☐ Yes ☒ No	☐ Yes ☐ No	
B: Present at the audit?	⊠ Yes □ No	☐ Yes ☒ No	☐ Yes ☐ No	
C: Present at the closing meeting?	⊠ Yes □ No	☐ Yes ⊠ No	☐ Yes ⊠ No	

D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)

Not applicable, there is no worker representative in the facility as this is not obligatory / requirement under local law.

Not applicable, there is no union representative in the facility as this is not obligatory / requirement under local law. (only complete if no union reps present)



Worker Analysis

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

Worker Analysis									
		Local			Migrant*		Total		
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers	Ioidi	
Worker numbers – Male	5	10	0	0	0	0	0	15	
Worker numbers – female	0	20	0	0	0	0	0	20	
Total	5	30	0	0	0	0	0	35	
Number of Workers interviewed – male	2	3	0	0	0	0	0	5	
Number of Workers interviewed – female	0	5	0	0	0	0	0	5	
Total – interviewed sample size	2	8	0	0	0	0	0	10	



A: Nationality of Management	Egyptian			
B: Please list the nationalities of all workers, with the three most common nationalities listed first. Please add more nationalities as applicable to site. Add more rows if required.	Nationalities: B1: Nationality 1: Egyptian B2: Nationality 2: B3: Nationality 3:	Was the list completed during peak season? Yes No If no, please describe how this may vary during peak periods:		
C: Please provide more information for the three most common nationalities.	C: approx 100% total workforce: Nationality 1 Egyptian C1: approx % total workforce: Nationality 2 C2: approx % total workforce: Nationality 3			
D: Worker remuneration (management information)	D:% workers on piece rate D1:% hourly paid workers D2: 100% salaried workers Payment cycle: D3:% daily paid D4:% weekly paid D5: 100% monthly paid D6:% other D7: If other, please give details			



Worker Interview Summary					
A: Were workers aware of the audit?	∑ Yes □ No				
B: Were workers aware of the code?	∑ Yes □ No				
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	1 Group * 4 Workers				
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	D1: Male: 03	D2: Female: 03			
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors. Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	YesNoIf no, please give details	3			
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	∑ Yes □ No				
G: In general, what was the attitude of the workers towards their workplace?	☐ Favourable☐ Non-favourable☐ Indifferent				
H: What was the most common worker complaint?	There were no complaints raised by the interviewed workers. The workers' interviews have positive attitude towards the company and confirmed good working conditions and stated that salaries are paid on time.				
I: What did the workers like the most about working at this site?	The thing which the wor they are covered under the site has provided the workers. Free meals and	social security and transportation for all			
J: Any additional comment(s) regarding interviews:	Most employees enjoye facility, they had sufficie good relationship with n general.	ent work and had a			

K: Attitude of workers to hours worked:	Workers were satisfied with hours of work as shift timings and overtime hours are within legal limits. Overtime working is voluntary and workers are not forced to work in overtime hours.				
L. Is there any worker survey information available?					
☐ Yes ☐ No L1: If yes, please give details:					
M: Attitude of workers: (Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk					
There were no complaints raised by the interviewed workers. The workers' interviews showed that, workers have positive attitude towards the facility, confirmed good working conditions, and stated that salaries are paid on time.					
N: Attitude of worker's committee/union reps: (Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk					
N/A, there is no workers committee/ union representative in this site					
O: Attitude of managers: (Include attitude to audit, and audit process. Both positive and negative information should be included)					
The facility management was found to be cooperative throughout the audit and had a positive attitude towards the lead auditor.					

Audit Results by Clause

0A: Universal Rights covering UNGP

(Click here to return to summary of findings)

0.A. Guidance for Observations

- 0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.
- 0.A.2 Businesses should have a designated person responsible for implementing standards concerning **Human rights**
- 0.A.3 Businesses shall identify their stakeholders and salient issues.
- 0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.
- 0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.
- 0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. The firm has implemented and maintained a system to be in compliance with the ETI Base Code requirements and this system was reviewed during the audit.
- 2.Human rights procedure updated on 6/2/2023 and policy updated on 6/2/2023 which covers human rights impacts and issues, and ensures it is communicated to all appropriate parties, including its own suppliers.
- 3.The firm has a transparent system in place for the confidentiality reporting and dealing with the human rights impacts and issues without any fear of reprisals. The firm has grievance mechanism which allows the workers to use the grievance box freely to communicate with them for any complaints, in order to report any situation or case related to human rights (working conditions).
- 4.The firm has designated Mr. Mohamed El Sahrawy /HR Manager as responsible monitor, deploy and communicate the Human rights policy in the firm.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- 1. Human rights procedure updated on 6/2/2023 and policy updated on 6/2/2023 to cover all the human rights impacts and issues and to keep the workers' information in their personal files on confidentiality basis, this information was reviewed during the audit.
- 2.The firm communicated the policy with their suppliers through sending them the related policies and contracts as per legal requirements as well as through verbal communication over the phones.
- 3.The firm communicates the human rights policy with the workers inside the workplace through verbal communication up on hiring (induction and refresher trainings).
- 4. Company bylaws.
- 5. Grievances procedure.

Sedex Audit Reference: 2023EGZAA424565917 Sedex Members Ethical Trade Audit Report Version 6.1

A: Policy statement that expresses commitment to respect human rights?	Yes No A1: Please give details: The bupdated 6/2/2023, stating a human rights.	
B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	 ☐ Yes☐ NoPlease give details:Name: Mohamed El SahrawJob title: HR Manager	/y
C: Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	X Yes No C1: Please give details: The I policy and has one grievand	•
D: Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rightscompatible, a source of continuous learning and based on stakeholder engagement)	∑ Yes ☐ No D1: If no, please give details	;
E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	Yes No E1: Please give details: The bupdated Feb, 2023 stating the information is kept in their perinformation is confidential.	hat all the workers'
Findin	gs: None	
Finding: Observation Company NC Description of observation: Nil Local law or ETI/Additional elements / customer specific requirement: Nil Comments: Nil		Objective evidence observed: Nil
Good example	es observed: None	
Good Example	s observed, None	
Description of Good Example (GE): Nil		Objective Evidence Observed: Nil



Measuring Workplace Impact

Workplace Impact		
A: Annual worker turnover: Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	A1: Last year: 2022 0_%	A2: This year: 2023 0 %
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first day of the 90 days period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	0	
C: Annual % absenteeism: Number of days lost through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year	C1: Last year: 2022 0 %	C2: This year: 2023 0_%
D: Quarterly (90 days) % absenteeism: Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period) / 2] * Number of available workdays in the month	0	
E: Are accidents recorded?	Yes No E1: Please describe: Accidents and injury record dated 4/6/2023 was reviewed during the documents review. As per the Egyptian labour law article# 228 that all industrial establishment employing 54 workers or more, and all nonindustrial establishment employing fifty workers or more shall provide the concerned manpower directorate with a semi- annual statistical statement on the diseases and injuries The last updated injury records were reviewed. It was the formal one which is delivered to the legal social insurance office, which is stating that there are no injuries at the site	
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total worke rs]	F1: Last year: 2022 Number: 0	F2: This year: 2023 Number: 0
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers:	0	

[(Number of work related accidents and injuries * 100) / Number of total workers]		
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	H1: Last year: 2022	H2: This year: 2023
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	I1: 6 months0_% workers	I2: 12 months0_% workers
J: % of workers that work on average more than 60 total hours / week in the last 6 / 12 months:	J1: 6 months0_% workers	J2: 12 months0% workers

0B: Management system and Code Implementation

(Click here to return to summary of findings)

- 0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with
- 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.
- 0.B.4 Suppliers are expected to communicate this Code to all employees.
- 0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. The facility implement and maintain systems to deliver compliance with this Code.
- 2. The company operates legally in workplaces with the correct commercial licenses and permits and they have systems in place to ensure compliance with all relevant land rights.
- 3. The company has appointed Mr. Mohamed El Sahrawy as responsible for compliance with the Code.
- 4. The company communicates this code to all employees through an announcement board and trainings.
- 5. The Company communicates this code to all suppliers and informs them orally by phone to extend the principles of this Code of Ethics

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- 1. Procedures and policies updated on 6/2/2023 were reviewed.
- 2.Declaration to appoint a management representative to be responsible for compliance with ETI Base Code was reviewed.
- 3. Workers interviews.
- 4. Management interview.
- 5. Training Records were reviewed.

Management Systems:		
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	Yes No A1: Please give details: The site did not receive any fines or prosecutions for non–compliances to any regulations during the last 12 months.	
B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No B1: Please give details: The site has well organized management procedures and policies which prohibit all kinds of forced labour, child labour, discrimination, harassment & abuse.	



C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	The site has effectively implemented all procedures and policies; communicated to the workers in their language such as forced labour, child labour and discrimination policies.
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes No D1: Please give details: All managers and workers in the business received awareness training programs in the standards on forced labour, child labour, discrimination, harassment, health and safety & abuse.
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No E1: Please give details: It was evident during the workers' interview that they are aware of the policies and procedures.
F: Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits). Please detail (Number and date).	Yes No F1: Please give details: site has internationally recognised system certifications: GLOBALG.A.P. and GRASP GGN: 4063651215939
G: Is there a Human Resources manager/department? If Yes, please detail.	Yes No G1: Please give details: HR Manager is responsible to deploy, monitor and communicate HR procedure at the site
H: Is there a senior person / manager responsible for implementation of the code	 ☐ Yes☐ NoI1: Please give details: HR Manager
I: Is there a policy to ensure all worker information is confidential?	Yes No J1: Please give details: The site has a policy stated that all the workers' information is kept in their personnel files at the human resource department with restricted access.
J: Is there an effective procedure to ensure confidential information is kept confidential?	 ☐ Yes☐ NoK1: Please give details: Procedure is in place.
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	 ∑ Yes ☐ No L1Please give details: The site conducts annual risk assessments to cover the human rights

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	elements and then updates policies and procedures accordingly.
L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	∑ Yes ☐ No M1: Please give details: The site conducts annual risk assessments to cover the human rights elements and then updates policies and procedures accordingly.
M: Does the facility have policy/code which requires labour standards of its own suppliers?	 ∑ Yes ☐ No M1: Please give details: The facility has a policy updated on Feb 2023 in place, which is communicated with their suppliers through sending them the related policies and contracts as per legal requirements as well as through verbal communication over the phone.
Land rig	hts
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Yes No N1: Please give details: The site is owned by the site owner and he has all the land rights. Also, the site has valid and updated land rights license. The site is owned by the site owner and he has all the land rights.
O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	No O1: Please give details: The site has a periodic check from local authorities in order to renew all legal permits and license. The site has all required land rights and permissions as follows: The site is a registered food business with the local trading standards Commercial record:205877 Issue date: 12/4/2023 Expiry date:11/4/2028 TAX card: 751-902-942 Issue date: 2/5/2023 Expiry date: 2/5/2023 Expiry date: 15/5/2023 Expiry date: 11/4/2028 El toba packhouse: Tax Card: 567-566-234 issue date: 6/11/2019 expiry date: 5/11/2024



P: Does the site have a written policy and procedures specific to land rights. If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	Yes No P1: If yes, how does the	company obtain FPIC:
Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.		The packhouse is rented owner and he has all the
R. Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	_	The packhouse is rented owner and he has all the
		The packhouse is rented owner and he has all the
Non-complian	ce: None	
1. Description of non-compliance: NC against ETI/Additional Elements NC against Local Law NC against customer code: None Local law and/or ETI requirement: None Recommended corrective action: None		Objective evidence observed: None
Observation	: None	
Description of observation: None Local law or ETI requirement: None Recommended corrective action: None		Objective evidence observed: None
Good Examples observed: None		
Description of Good Example (GE): None		Objective Evidence Observed: None

1: Freely Chosen Employment

(Click here to return to summary of findings)

ETI

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1-The firm has written policy and procedure updated on 6/2/2023 to be in compliance with the Egyptian labour law and ETI base code requirements.
- 2-The firm recruited the workers through interviewing with the HR manager and filling application form.
- 3-The sampled workers stated that they are free to leave the workplace after reasonable notice, also during the firm walkthrough, all the doors are unlocked.
- 4-Mr. Mohamed El sahrwya/HR manager is implementing HR procedure to check the workers' original documents upon hiring and keep copies of all these documents and related workers information in their personal files. During the documents review, there is no deposits are required, no personal documents are retained.
- 5-It was evident during the firm walkthrough that there were no concerns regarding forced labour, migrant workers observed, and it was confirmed during the workers' interviews.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- 1. Policy of freely chosen and employment procedure updated on 6/2/2023 were reviewed.
- 2. Work contracts were reviewed for all workers to ensure noticed periods; each worker receives a copy of signed contract by both parties.
- 3. Personal files were reviewed for workers to review the workers hiring documents (copy of birth certificate, copy of ID cards, copy of signed contract).
- 4. Worker's interview showed that overtime applied at this firm is complying with the legal requirements.
- 5.Management interview.

A: Is there any evidence of retention of original documents, e.g. passports/ID's	☐ Yes ☐ No A1: If yes, please give details and category of workers affected:
B: Is there any evidence of a loan scheme in operation	☐ Yes ☐ No B1: If yes, please give details and category of worker affected:
C: Is there any evidence of retention of wages /deposits	☐ Yes ☐ No C1: If yes, please give details and category of worker affected:



D: Are there any restrictions on workers' freedom to terminate employment?	Yes No D1: Please describe finding: No such case found during the workers interviews, as the workers are free to terminate their work contract with reasonable notice and time.		
E: If any part of the business is UK based or registered there & has a turnover over £36m, is there a published a 'modern day slavery statement?	☐ Yes ☐ No ☑ Not applicable E1: Please describe finding:		
F: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	Yes No F1: Please describe finding: No such case fo interviews, as the workers are free to leave t work day.	_	
G: Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	Yes No Not applicable G1: If yes, please give details and category of workers affected: The firm understands the risks of the forced / trafficked / bonded labour in its supply chain as the management and the workers are aware about ETI Base Code principles.		
H: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	Yes No H1: Please describe finding: The firm recruited the workers through interviewing with HR and Admin Manager and filling application form by themselves and signed the labour contracts		
	Non-compliance: None		
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: None Local law and/or ETI requirement: None Recommended corrective action: None		Objective evidence observed: None	
Observation: None			
Description of observation: None Local law or ETI requirement: None Recommended corrective action: N	None	Objective evidence observed: None	
Good Examples observed: None			



Description of Good Example (GE): None

Objective Evidence Observed: None

Audit company: LSQA S. A Report reference: ZAA424565917 Date: 19 July 2023

2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to summary of findings) (Click here to return to Key Information)

FTI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1- The factory has written policies and procedures dated on 6/2/2023, they are in compliance with the legal law.
- 2- The factory doesn't have a trade union or worker representatives but have open door policy and grievance box to communicated with the top management.
- 3- It was evident during the workers interview that the above mechanism is communicated with the open-door policy and grievance policy as they confirmed that they are have the total free access to use these two communication methods with factory management

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- 1. Written grievance policy and open-door policy dated on 6/2/2023 were reviewed.
- 2. During the workers' interview, they stated that they have positive attitude towards the factory and there were no complaints raised by them.
- 3. Management interview.
- 4.site tour

A: What form of worker representation/union is there on site?	☐ Union (name) ☐ Worker Committee ☐ Other (specify) ☑ None
B: Is it a legal requirement to have a union?	☐ Yes ☐ No
C: Is it a legal requirement to have a worker's committee?	☐ Yes ☐ No
D: Is there any other form of effective worker/management communication channel? (Other	Yes □ No

than union/worker committee e.g. H&S, sexual harassment)	D1: Please give details: All the workers are communicated with the management through grievance box (1 box) which is located at the main gate for any complaints/ suggestions. The facility also has an open-door policy, which allows all the workers to talk to the management freely. D2: Is there evidence of free elections? Yes No	
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	Yes No E1: Please give details: There is no workers' representative or union representatives in the facility, and these are not a legal requirement for this facility.	
F: Name of union and union representative, if applicable:	Not applicable	F1: Is there evidence of free elections? Yes No N/A
G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	Not applicable	G1: Is there evidence of free elections? Yes No N/A
H: Are all workers aware of who their representatives are?	Yes No	Not applicable
I: Were worker representatives freely elected?	Yes No	I1: Date of last election: Not applicable
J: Do workers know what topics can be raised with their representatives?	Yes No Not applicable	
K: Were worker representatives/union representatives interviewed?	Yes No If Yes , please state how many: Not applicable	
L: Please describe any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	Not applicable, as there is no workers' representative or union representatives in the facility, and these are not a legal requirement for this facility	
M: Are any workers covered by Collective Bargaining Agreement (CBA)?	☐ Yes ⊠ No	
If Yes , what percentage by trade Union/worker representation	M1: _ 0% workers covered by Union CBA M2: _ 0% workers covered by worker rep CBA	
M3: If Yes , does the Collective Bargaining Agreement (CBA) include rates of pay?	☐ Yes ☑ No	



Non–compliance: None		
1. Description of non–compliance: NC against ETI/Additional Elements NC against customer code: None Local law and/or ETI requirement: None Recommended corrective action: None	□ NC against Local Law	Objective evidence observed: None
Observation: None		
Description of observation: None Local law or ETI requirement: None Recommended corrective action: None		Objective evidence observed: None
Good Examples observed: None		
Description of Good Example (GE): None		Objective Evidence Observed: None

3: Working Conditions are Safe and Hygienic

(Click here to return to summary of findings)
(Click here to return to Key Information)

ETI

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be
- 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- a. The site provided safe and hygienic working environment according to the risk assessment plan and hazard identification procedure updated, also checked health & safety records such as (emergency preparedness and response procedure) last updated 6/2/2023, health & safety work instructions were reviewed.
- b. procedures such as the emergency preparedness and response procedure, health & safety work instructions, accident & emergency work instruction, all these policies and procedure were reviewed.
- c. The site has provided clean toilet facilities and potable water and provided sanitary facilities for food storage.
- d. The site designated Mohamed Ibrahim/H.S. E manager as a senior management representative and he is responsible for Health & Safety issues

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

1-Wor			
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- 2-management interview.
- 3- Review documents and records.
- 4- site walkthrough.
- 5- Health, safety and hygiene procedures and policies updated on 6/2/2023 were reviewed.
- 6-SAQ

A: Does the facility have general and	│ ☑ Yes
occupational Health & Safety policies	No
and procedures that are fit for purpose	A1: Please give details: Health, safety and hygiene
and are these communicated to	procedures and policies updated on 6/2/2023 were reviewed
workers?	communicated to workers in their own language through
	bulletin boards.

B: Are the policies included in workers' manuals?	 ∑ Yes ☐ No B1: Please give details: These policies are included in the workers' manual and they received awareness training program related to these policies
C: Are there any structural additions without required permits/inspections (e.g. floors added)?	Yes No C1: Please give details: during touring the site, it was noted that no additions were made to the original structure
D: Are visitors to the site informed on H&S and provided with personal protective equipment	Yes No D1: Please give details: The site displays H&S instructions posters at the main gate and all site
E: Is a medical room or medical facility provided for workers?	☐ Yes☒ NoE1: Please give details: The medical room is not provided for
If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers.	the workers in the facility as per Egyptian Labour Law no. 12/2003, article no. 220 that the site shall provide the first aid means for its workers, If the number of the establishment's workers in the same place, or the same town, or in a circle with a radius of fifteen kilometres exceeds fifty workers, the establishment shall employ one or more qualified male nurses for nursing or first aid services in each shift of work at the site, charge a doctor to visit them at the place provided by the facility for that purpose, and given them the medicines necessary for treatment free of charge.
F: Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid?	Yes No F1: Please give details: The facility has accessible first aid boxes (2 boxes).
G: Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?	Yes No G1: Please give details: It was evident during the workers interviews that they confirmed their satisfaction concerning the transportation which they found safe, suitable and maintained, Also, they stated that no smoking is permitted in the buses.
H: Is secure personal storage space provided for workers in their living space and is fit for purpose?	Yes No H1: Please give details: every worker has private locker.
I: Are H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and are there controls to reduce identified risk?	Yes No I1: Please give details: The last H&S risk assessment has been done in 6/2/2023 which covers all the processes and hazards in place. No fatal or dangerous risk has been identified in the last risk assessment of the site
J: Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources?	 ∑ Yes ☐ No J1: Please give details: The site conducts the environmental measurements on regular basis

Audit company: LSQA S. A Report reference: ZAA424565917 Date: 19 July 2023

K: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?	Yes No K1: Please give details: No specific rec customer use the (SEDEX supplier work practice guidance version 2019, ETI bo	book and SMETA best	
	Non-compliance: 02		
1. Description of non-compliance: \[\begin{align*} \text{NC against ETI} & NC against Locode: It was during the facility walkthrough Local law and/or ETI requirement ETI requirement: 3.1 A safe and hygienic was provided, bearing in mind the prevailing it specific hazards. Adequate steps shall be injury to health arising out of, associated work, by minimising, so far as is reasonable inherent in the working environment. Local law: Accordioning to Egyptian laboration NO.: 214. Recommended corrective action: health sure that all fire extinguisher should be in the sure that all fire extinguisher should be in th	working environment shall be knowledge of the industry and of any a taken to prevent accidents and with, or occurring in the course of y practicable, the causes of hazards our law No. 12 For year 2003: Article and safety responsible should make the correctly high. Cal Law NC against customer addocument review that the health & the that all workers understand. Tregular and recorded Health & Safety the for new or reassigned workers. Four law No. 12 For year 2003: Article	Objective evidence observed: facility walkthrough interview and document review	
sure that all fire extinguisher should be in the correctly high.			
	Observation: None		
Description of observation: Local law or ETI requirement: Recommended corrective action:		Objective evidence observed:	
Good Examples observed: None			
Description of Good Example (GE):		Objective Evidence Observed:	

4: Child Labour Shall Not Be Used

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. There is a policy regarding child labour stating that the business does not employ workers under the minimum legal age (18 years old).
- 2. The business checks original national ID cards at the time of recruitment and keep a copy in their personal files.
- 3. Personal files and age proof verification documents were reviewed and included the follows:
 - a. Copy of birth certificate.
 - b. Recent photo.
 - c. Criminal Record.
 - d. Educational Background.
 - e. ID copy
- 4. It was evident during the documents review, the age of youngest worker is 18 years and during the site walkthrough, there were no concerns regarding child labour observed.
- 5.The national ID's card included workers names, resident addresses and dates of birth.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- 1. Employment procedure dated on 6/2/2023.
- 2. child labour policy dated on 6/2/2023 were reviewed.
- 3. Management interview.
- 4. Contracts items.
- 5. Worker interview.
- 6. Facility tour.
- 7. Application form.
- 8. National ID.
- 9. Education certification.
- 10. Birth certification.

A: Legal age of employment:	18 years old
B: Age of youngest worker found:	18 years old
C: Are there children present on the work floor but not working at the time of audit?	☐ Yes ☑ No



D: % of under 18's at this site (of total workers)	0 %	
E: Are workers under 18 subject to hazardous work assignments? (Go to clause 3 – Health and Safety)	Yes No E1: If yes, give details	
N	Non–compliance: None	
1. Description of non–compliance: NC against ETI/Additional Elements NC against customer code: None Local law and/or ETI requirement: None Recommended corrective action: None	□ NC against Local Law	Objective evidence observed: None
Observation: None		
Description of observation: None Local law or ETI requirement: None Recommended corrective action: None		Objective evidence observed: None
Good	Examples observed: None	
Description of Good Example (GE): None		Objective Evidence Observed: None

5: Living Wages are Paid

(Click here to return to summary of findings) (Click here to return to Key information)

ETI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. The firm pays sick leave, maternity leave and annual leave.
- 2. Procedure and policy are indicated that the firm paid for overtime premiums as per the legal requirements as the following:
- a.135% of workers basic wages to workers for their day light hour's overtime work.
- b.170% of workers basic wages to workers for their night hour's overtime work.
- c.200% of workers basic wages to workers for their weekly day off overtime work.
- d.300% of workers basic wages to workers for their holidays overtime work.
- 3. Workers basic wages were paid based on the local minimum wage standard of 2700 EGP/month, the minimum salary detected was 3500 EGP/ month; this was evident during the documents and records review.
- 4.All workers were provided with written and understandable information about their work condition in respect to wages before they entered to the work and about the particulars of their wages for the pay period concerned every time that they were paid.
- 5. Payrolls Record were reviewed during the course of the audit.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- 1. It was evident during the documents review that there are no illegal or unauthorized deductions were observed.
- 2. Employment procedure.
- 3. The firm complies with legal requirements for wages and benefits, the following documents & records were checked
- 4. Deduction records.
- 5.Attendees records.
- 6.Incentive records.

Non-compliance: None			
Description of non-compliance: NC against ETI/Additional Elements	☐ NC against Local Law	Objective evidence observed: None	

☐ NC against customer code: None Local law and/or ETI requirement: None Recommended corrective action: None	
Observation: None	
Description of observation: None Local law or ETI requirement: None Recommended corrective action: None	Objective evidence observed: None
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	<u> </u>

Good Examples observed: None

Description of Good Example (GE): None

Objective Evidence Observed: None

Summary Information

Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 48 hours / week	A1: 48 hours / week	A2: ☐ Yes ☑ No
B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal maximum: 12 hours / week	B1: 12 hours / week	B2: ☐ Yes ☑ No
C: Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: 2700 EGP/ month	C1: 3500 EGP/ month	C2: Yes No
D: Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal minimum: Egyptian labour law 12/2003, article # 85 which required overtime fee is 135 % for day hours and 170 % for night hours.	D1: labour law 12/2003, article # 85 which required overtime fee is 135 % for day hours and 170 % for night hours.	D2: ☐ Yes ☑ No



Wages analysis: (Click here to return to Key Information)					
A: Were accurate records shown at the first request?	Yes □ No				
A1: If No , why not?					
B: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	10 Time records and payrolls were reviewed during the course of the audit				
C: Are there different legal minimum wage grades? If Yes , please specify all.	☐ Yes ☐ C1: If Yes ☐ No		C1: If Yes , ple	please give details:	
D: If there are different legal minimum grades, are all workers graded and paid correctly?	☐ Yes ☐ No ☑ N/A		D1: If No , plea	: If No , please give details:	
E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	☐ Below legal min ☐ Meet ☐ Above			est actual wages found: Note: full time es and please state hour / week / month etc. P/ month	
F: Please indicate the breakdown of workforce per earnings:	F1:0% of workforce earning under minimum wage F2:0% of workforce earning minimum wage F3:100% of workforce earning above minimum wage				
G: Bonus Scheme found: Please specify details:	Bonus Scheme found: N/A Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc.				
H: What deductions are required by law e.g. social insurance? Please state all types:	Social security – taxes				
I: Have these deductions been made?	Yes I1: Please list all deductions that have been made		ctions that	Social security taxes Please describe: necessary deductions to be in compliance with the legal requirements	
		deduc	ase list all ctions that not been	1. 2. Please describe:	



J: Were appropriate records available to verify hours of work and wages?	∑ Yes □ No		
K: Were any inconsistencies found? (if yes describe nature)	☐ Yes ☑ No	K1: Type Poor record keeping Isolated incident Repeated occurrence:	
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	Yes No L1: Please give details: All the working hours are recorded in the manual time records.		
M: Is there a defined living wage: This is <u>not normally</u> minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	☐ Yes ☐ No M1: Please specify amount/time:		
M2: If yes, what was the calculation method used.	□ ISEAL/Anker Benchmarks □ Asia Floor Wage □ Figures provided by Unions □ Living Wage Foundation UK □ Fair Wear Wage Ladder □ Fairtrade Foundation Other – please give details:		
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	Yes No N1: Please give details: The firm is committed with Egyptian local law 12/2003 article #3; there shall be review for wages in annual basis with a raise of 10%. There is a periodic visit from the work office officials to check wages, insurances and files if there is any non-conformity during the visit, there will be fine		
O: Are workers paid in a timely manner in line with local law?			
P: Is there evidence that equal rates are being paid for equal work:	Yes No P1: Please give details: All workers are receiving fair salaries, exceeding by far the legal minimum wage in the country and that according to seniority and job positions, the minimum salary is 3600 EGP		
Q: How are workers paid:	 Cash Cheque Bank Transfer Other Q1: If other, please explain: 		

6: Working Hours are not Excessive

(Click here to return to summary of findings) (Click here to return to Key Information)

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where **all** of the following are met:
 - this is allowed by national law;
 - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
 - appropriate safeguards are taken to protect the workers' health and safety; and
 - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. Overtime is voluntary according to the workers interviews.
- 2. It was evident during the documents and records review and worker interviews that overtime is worked only occasionally and is never excessive.
- 3. All have one day rest per week and work a 6-day week based on Egyptian labour law.
- 4. 10 Payroll / time records were reviewed during the course of the audit for 3 months
- 5-Working hours do not exceed 60 hours per week, according to the Labour Law

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- 1- Attended time records for payrolls were reviewed during the audit.
- 2- Worker's interview.
- 3- Employment procedure updated 6/2/2023 was reviewed.
- 4- Documents and records review included attended sheet and production records were checked. 5-SAQ



Non-compliance: None 1. Description of non-compliance: Objective evidence ☐ NC against Local Law ☐ NC against ETI/Additional Elements observed: None ☐ NC against customer code: None Local law and/or ETI requirement: None Recommended corrective action: None **Observation: None** Objective evidence Description of observation: None Local law or ETI requirement: None observed: None Recommended corrective action: None Good Examples observed: None Description of Good Example (GE): None **Objective Evidence Observed: None**

Working hours' analysis Please include time e.g. hour/week/month (Go back to Key information)					
Systems & Processes	Systems & Processes				
A. What timekeeping systems are used: time card etc.	Describe: manual record sheet				
B: Is sample size same as in wages section?					
C: Are standard/contracted working hours defined in all contracts/employment agreements?	Yes No C1: If NO, please give details including % and which type of workers do NOT have standard hours defined in contracts/employment agreements. Please give details:				
D: Are there any other types of	Prince D1: If YES, please complete as appropriate:				
contracts/employment agreements used?		0 hrs	Part time	☐ Variable hrs	Other
		If "Other"	, Please define:		



N/A Yes E1: If **yes**, please detail hours, %, types of workers affected E. Do any ⊠ No standard/contracted and frequency working hours defined in Please give details: N/A contracts/employment agreements exceed 48 hours per week? F2: Please F: Are workers provided F3: Is this allowed by local law? with at least 1 day off in X Yes select all П No every 7-day-period, or 2 applicable: in 14-day-period? \boxtimes 1 in 7 days □No If 'No', please explain: Maximum number of days worked without a day off (in sample): 6 days' work and 1 day off (Friday) Standard/Contracted Hours worked □ Yes G: Were standard G1: If yes, % of workers & frequency: \bowtie No working hours over 48 hours per week found? N/A ☐ Yes H: Any local H1: If yes, please give details: waivers/local law or ⊠ No N/A permissions which allow averaging/annualised hours for this site? Overtime Hours worked I: Actual overtime hours Highest OT hours: 02 hours / Day. worked in sample (State per day/week/month) Yes J: Combined hours ⊠ No (standard or contracted + overtime hours = total) over 60 found? Please give details: K: Approximate 42 % percentage of total workers on highest overtime hours:

L: Is overtime voluntary?	∑ Yes ☐ No ☐ Conflicting Information	L1: Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements:	
Overtime Premiums			
M: Are the correct legal overtime premiums paid?	Yes No N/A – there is no legal requirement to OT premium	M1: Please give details of normal day overtime premium as a % of standard wages: The facility pays overtime premiums as per Egyptian labour law No. 12/2003, Article # 85 which required overtime fee as following: a.135% of workers basic wages to workers for their day light hour's overtime work. b.170% of workers basic wages to workers for their night hour's overtime work. c.200% of workers basic wages to workers for their weekly day off overtime work. d.300% of workers basic wages to workers for their holidays overtime work.	
N: Is overtime paid at a premium?	∑ Yes ☐ No	N1: If yes, please describe % of workers & frequency: The firm pays overtime premiums as per Egyptian labour law, Article # 85 which required overtime fee as following: a.135% of workers basic wages to workers for their day light hour's overtime work. b.170% of workers basic wages to workers for their night hour's overtime work. c.200% of workers basic wages to workers for their weekly day off overtime work. d.300% of workers basic wages to workers for their holidays overtime work.	
O: If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes where relevant.	No ☐ Consolidated pay (May be standard wages above minimum legal wage, with no/low overtime premium) ☐ Collective Bargaining agreements ☐ Other O1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or Other		
	N/A		
P: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please complete the boxes	 ☑ Overtime is voluntary ☐ Onsite Collective bargaining allows 60+ hours/week ☐ Safeguards are in place to protect worker's health and safety ☐ Site can demonstrate exceptional circumstances ☐ Other reasons (please specify) 		
where relevant.	P1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other:		

than the rule.

The facility pays overtime premiums as per Egyptian labour law No.12 /2003, Article # 85 which required overtime fee as following: a.135% of workers basic wages to workers for their day light hour's overtime b.170% of workers basic wages to workers for their night hour's overtime work. c.200% of workers basic wages to workers for their weekly day off overtime work. d.300% of workers basic wages to workers for their holidays overtime work. ☐ Yes Q: Is there evidence that overtime hours are being ⊠ No used for extended Q1: If yes, please give details: periods to make up for labour shortages or increased order volumes? R: If sufficient workers ΠNο cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather

7: No Discrimination is Practiced

(Click here to return to summary of findings)

ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. It was noted during the interview with the management and workers and documents review that there was no discrimination on hiring, compensation, promotion, termination or retirement and access to training.
- 2. The site provided the same payment for workers from the same category and experience.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- 1. Management interview
- 2. Worker's interview.

Professional Development

- 3. Documents and records were reviewed as follows:
 - a. Application form.
 - b. Grievance and suggestion box.

A: Gender breakdown of Management + Supervisors (Include as one combined group)	A1: Male: 70 % A2: Female: 30 %
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	0
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	Hiring Compensation Access to training Promotion Termination or retirement No evidence of discrimination found C1: Please give details: There was no evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Audit company: LSQA S. A Report reference: ZAA424565917 Date: 19 July 2023



A: What type of training and development are available for workers?	HSE training – Hygiene Training – Food	safety Training	
B: Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria?	 ☐ Yes☐ NoIf no, please give details:		
	Non–compliance: None		
1. Description of non–compliance: NC against ETI/Additional Elements NC against customer code: None Local law and/or ETI requirement: None Recommended corrective action: None	□ NC against Local Law	Objective evidence observed: None	
Observation: None			
Description of observation: None Local law or ETI requirement: None Recommended corrective action: None		Objective evidence observed: None	
Good	d Examples observed: None		
Description of Good Example (GE): None		Objective Evidence Observed: None	

8: Regular Employment Is Provided

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–contracting, or home–working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed–term contracts of employment.

Additional Elements: Responsible Recruitment

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. Work performed was on the basis of recognized work relationship established through national law and practice.
- 2. All workers signed the labour contracts with the firm upon their hiring (on the first day of work).
- 3. There was no home working.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- 1. Policy and procedure updated 6/2/2023 were reviewed.
- 2. Management interview.
- 3. Workers interviews.
- 4. Documents and records were reviewed as following:
 - a. Payroll records were reviewed.
 - b. Based on the labour contract, all the workers are covered with social insurance.
 - c. Labour contracts are matching with the legal requirements were reviewed.

Non-compliance: None			
Description of non-compliance: NC against ETI/Additional Elements	☐ NC against Local Law	Objective evidence observed: None	



☐ NC against customer code: None Local law and/or ETI requirement: Recommended corrective action:		
	Observation: None	
Description of observation: None Local law or ETI requirement: None Recommended corrective action:		Objective evidence observed: None
	Good Examples observed: None	
Description of Good Example (GE)	: None	Objective Evidence Observed: None
Responsible Recruitment		
All Workers		
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they X Terms & Conditions presented X Understood by workers X Same as actual conditions A1: If any are unchecked, please describe finding and specific		

category(ies) of workers affected:

B1: If yes, please describe details and specific category(ies) of workers

☐ Yes ☐ No

affected:

Audit company: LSQA S. A

same as current conditions?

B: Did workers' pay any fees,

recruitment/placement?

purpose of

taxes, deposits or bonds for the

Report reference: ZAA424565917 Date: 19 July 2023

TA	Sedex Audit Reference: 2023EGZAA424565917	Sedex Members Ethical Trade Audit Report Version 6.1

C: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other — If other, please give details:		
D: If any checked, give details: N/A			
country of which they are not a nation	Migrant Workers: N/A erson who is engaged or has been engaged in a remunerated activity in a not of the standard or has purposely migrated on a temporary basis to region to seek and engage in a remunerated activity		
A: Type of work undertaken by migrant workers:			
B: Please give details about recruitment agencies for migrant workers:	B1: Total number of (in country recruitment agencies) used: B2: Total number of (outside of local country) recruitment agencies used:		
C: Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker a is evidence of the transaction supplied by the facility to the worker?			
D: Are Any migrant workers in skilled, technical, or management roles Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal workers)	Yes No D1: If yes, number and example of roles:		

NON-EMPLOYEE WORKERS		
Recruitment Fees:		
A: Are there any fees?		
Ser Ap Red Red Pla Ad Skill Ce Me Pas Wo Birtl Poli Any Any Any Any Me De Any Oth	cruitment / hiring fees vice fees colication costs commendation fees cement fees ministrative, overhead or processing fees s tests rifications dical screenings sports/ID's rk / resident permits n certificates ce clearance fees r transportation and lodging costs after employment offer r transport costs between work place and home r relocation costs after commencement of employment w hire training / orientation fees dical exam fees cosit bonds or other deposits r other non-monetary assets her other, please give details:	
C: If any checked, give details:		
	Agency Workers (if applicable) t who are not directly paid by the site, but paid by the agency, Usually the e and the wages of the individual workers are paid by the agency.)	
A: Number of agencies used (average):	A1: Names if available: N/A	
B: Were agency workers' age / pay / hours included within the scope of this audit?	☐ Yes ☐ No	
C: Were sufficient documents for agency workers available for review?	☐ Yes ☐ No	

D: Is there a legal contract / agreement with all agencies?

E: Does the site have a system for checking labour standards of agencies?

If yes, please give details.

E: Please give details:

E1: Please give details:



	Contractors: N/A ly individuals who supply several workers to a site. Usually the contractors orkers are paid by the contractor. Common terms include, gang bosses, labor provider,
A: Any contractors on site?	Yes No A1: If yes, how many contractors are present, please give details:
B: If Yes , how many workers supplied by contractors?	
C: Do all contractor workers understand their terms of employment?	Yes No C1: Please describe finding:
D: If Yes , please give evidence for contractor workers being paid per law:	

Observed: None

8A: Sub-Contracting and Homeworking

(Click here to return to summary of findings) (Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

• There are no Sub-contracting /home workers hired by the firm, as all orders were produced in the firm premises.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

If any processes are sub-contracted – please populate below boxes

Process Subcontracted	Process 1	Process 2
Name of factory		
Address		

Non-compliance: None		
1. Description of non–compliance: NC against ETI/Additional Elements NC against customer code: None Local law and/or ETI requirement: None Recommended corrective action: None	□ NC against Local Law	Objective evidence observed: None
	Observation: None	
Description of observation: None Local law or ETI requirement: None Recommended corrective action: None		Objective evidence observed: None
Good	Examples observed: None	
Description of Good Example (GE): None		Objective Evidence



Summary of sub-contracting - if applicable Not Applicable please x				
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting	Yes No A1: Please describe:			
B: If sub–contractors are used, is there evidence this has been agreed with the main client?	Yes No B1: If Yes , summarise details:			
C: Number of sub– contractors/agents used:				
D: Is there a site policy on sub- contracting?	Yes No D1: If Yes , summarise details:			
E: What checks are in place to ensure no child labour is being used and work is safe?				
	·			
Summary of homeworking — if applicable Not Applicable please x				
A: If homeworking is being used, is there evidence this has been agreed with the main client? A: If homeworking is being used, is there evidence this has been A1: If Yes , summarise details:				
B: Number of homeworkers	B1: Male:	B2: Female	:	Total:
C: Are homeworkers employed direct or through agents?	Directly Through Agents C1: If through agents, number of agents:			gh agents, number of
D: Is there a site policy on homeworking?	Yes No			
E: How does the site ensure worker hours and pay meet local laws for homeworkers?				
F: What processes are carried out by homeworkers?				
G: Do any contracts exist for homeworkers?	Yes No G1: Please give details	:		

H: Are full records of homeworkers available at the site?	☐ Yes ☐ No

Audit company: LSQA S. A Report reference: ZAA424565917 Date: 19 July 2023

9: No Harsh or Inhumane Treatment is Allowed (Click here to return to summary of findings)

ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 rd party?	Yes No A1: Please give details: The site has a grievance mechanism as they have an open-door policy and grievance boxes as well
B: If Yes , are workers aware of these channels and have access? Please give details.	Yes, the workers are aware of the grievance mechanism of grievance boxes and open-door policy and they use these mechanisms when necessary
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Grievance mechanism and Open-door policy.
D: Which of the following groups is there a grievance mechanism in place for?	 ✓ Workers ☐ Communities ☐ Suppliers ☐ Other D1: Please give details: The facility has a grievance mechanism as it also has a complaints box
E: Are there any open disputes?	☐ Yes ☐ No E1: If yes, please give details
F: Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	☐ Yes ☐ No F1: If no, please give details
G: Is there a published and transparent disciplinary procedure?	
H: If yes, are workers aware of these the disciplinary procedure?	 ☐ Yes☐ NoH1: If no, please give details
I: Does the disciplinary procedure allow for deductions from wages (fines) for disciplinary purposes (see wages section)?	☐ Yes ☐ No I1: If yes, please give details



Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

- The facility has written anti-harsh or inhumane treatment policy updated on 6/2/2023 was
 reviewed; This policy is included commitment declared that the physical abuse or discipline, the
 threat of physical abuse, sexual or other harassment and verbal abuse or other forms of
 intimidation is prohibited.
- 2. There is no physical abuse or discipline in the facility and the discipline procedure of the facility was verbal warning and deduction as per the management and workers' interviews.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- 1. The policy for no harsh or inhumane treatment updated on 6/2/2023 was reviewed.
- 2. Management interview.
- 3. Workers interviews.

Non-compliance: None		
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: None Local law and/or ETI requirement: None Recommended corrective action: None	Objective evidence observed: None	
Observation: None		
Description of observation: None Local law or ETI requirement: None Recommended corrective action: None	Objective evidence observed: None	
Good Examples observed: None		
Description of Good Example (GE): None	Objective Evidence Observed: None	

10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

Additional Elements

10A.1 Only workers with a legal right to work shall be employed or used by the supplier.
10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- -Only workers who have the legal right to work shall be hired by the site.
- -There were no agency workers, employment agencies or immigration workers present.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- 1. Valid work permit was reviewed.
- 2. Copy of passport.
- 3. Labour contract was checked and found that the contract in his language.

Non-compliance: None		
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: None Local law and/or ETI requirement: None Recommended corrective action: None	Objective evidence observed: None	
Observation: None		
Description of observation: None Local law or ETI requirement: None Recommended corrective action: None	Objective evidence observed: None	
	•	
Good Examples observed: None		
Description of Good Example (GE): None	Objective Evidence Observed: None	

10. Other issue areas 10B2: Environment 2-Pillar

(Click here to return to summary of findings)

To be completed for a 2–Pillar SMETA Audit, and remove the following page which is 10B4 environment 4 pillar

10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The website contains an updated environmental policy 6/2/2023 that covers its environmental impact and is communicated to all suppliers and customers.
- The site measured the impacts and these effects are mentioned in the latest environmental impact report
- The environmental policy includes a site committee to ensure continuous improvements in its environmental performance.
- The site has established and maintained an environmental management system.
- The signatory appointed Mr. Mohamed Ibrahim / Director of H&S who was found responsible for continuous improvements in their environmental performance.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- site walkthrough
- Drinking water analysis
- Environmental policy

Non-compliance: None		
1. Description of non–compliance: NC against ETI/Additional Elements NC against customer code: None Local law and/or ETI requirement: None Recommended corrective action: None	□ NC against Local Law	Objective evidence observed: None
	Observation: None	
Description of observation: None Local law or ETI requirement: None Recommended corrective action: None		Objective evidence observed: None
Good	Examples observed: None	



Description of Good Example (GE): None

Objective Evidence Observed: None

Audit company: LSQA S. A Report reference: ZAA424565917 Date: 19 July 2023



Other findings

Other Findings Outside the Scope of the Code	

Community Benefits

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

Nil

Nil

Audit company: LSQA S. A Report reference: ZAA424565917 Date: 19 July 2023



Appendix 1

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

Not Applicable please x

Photo Form







Main gate

Packhouse gate

loading area







Fire extinguisher

First aid box

Hand wash facility







Production hall

Assembly point

Rapid cooling room







Worker's lockers



Praying area



Rest area



NC1: It was during the facility walkthrough that the 1 fire extinguisher on floor.

Nil



Audit company: LSQA S. A



For more information visit: <u>Sedexglobal.com</u>

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

Click here for Buyer (A) & Buyer/Supplier (A/B) members:

http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3lnq5lw_3d_3d

Click here for Supplier (B) members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY_2brg_3d_3d

Click here for Auditors:

https://www.surveymonkey.co.uk/r/BRTVCKP

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